

digital banking enrollment cheat sheet:

WHAT WILL I NEED HANDY?

Username: Unless otherwise notified, you'll be able to use the same Username you currently have at Parsons FCU.

Account or Card Number: Make sure you have your Member Account Number, debit card number, or credit card number handy! If you have more than one, choose the account you consider your primary.

Social Security Number (or TIN): You'll need to verify your identity with your Social Security Number (or TIN for businesses).

WHEN CAN I ENROLL?

If you're currently enrolled in Parsons FCU's Online or Mobile Banking, you'll be able to enroll in Skyla's Digital Banking on **Monday, August 7th**. Visit skylacu.com/registration for details.

ANYTHING I SHOULD DO NOW?

Prior to Friday, August 4th, write down your Member Account Number and store it in a safe place (this is the one and only time we're ever going to recommend writing this down!).

member account number:

Psst... Unless you received a new Member Account Number letter with this Welcome Kit, you'll be able to register with your existing Member Number. You can find your Member Account Number in Parsons FCU's current Online Banking or Mobile Banking platforms under [My Settings](#).



Learn More

If you have any questions, comments, or concerns that haven't been addressed in our Welcome Kit or website FAQs, please don't hesitate to reach out - we're always here to help! Feel free to submit your inquiry via the form on skylacu.com/parsonsfcu and our team will personally review it and get back to you as soon as possible.

QUICK TIP: Prior to the core conversion on Monday, August 7th, Skyla employees will not be able to view your account information. Until then, if you have account-specific questions with Parsons FCU, please contact the Parsons FCU team at [800.765.4527](tel:800.765.4527).

Helpful Checklists

ACCOUNT TO-DOS

- ☐ **Before Friday, August 4th at 11:59 am PST**, save or print a screenshot of:
 - ☐ Your account balances (especially your go-to checking account) and track your spending so you know where you stand throughout the weekend!
 - ☐ Scheduled and recurring transfers from your checking and savings accounts within Parsons FCU's Online Banking.
 - ☐ Any alerts or budgets you have set up in Parsons FCU's Online Banking.
- ☐ Enroll in Skyla's Digital Banking beginning **Monday, August 7th** (check out the page on the left to see what you'll need).

SCHEDULED PAYMENT TO-DOS

- ☐ **Before Wednesday, August 2nd at 1 pm PST**, save or print a screenshot of your Zelle payment history.
- ☐ **Before Friday, August 4th at 9:59 am PST:**
 - ☐ Schedule any transfers or payments that need to process before Monday, August 7th.
 - ☐ Cancel any scheduled payments or transfers from external accounts you don't want to continue after August 7th.
- ☐ **By Monday, August 7th at 12:59 am PST**, change any Bill Pay, ACH, or automatic payments scheduled using your existing Parsons FCU card number(s) to avoid missed or late payments.

DEBIT CARDHOLDER TO-DOS

- ☐ Screenshot or write down your account balances (especially your go-to checking account) and keep track of your spending throughout the weekend so you always know where you stand!
- ☐ Change any Bill Pay, ACH, or automatic payments scheduled using your existing Parsons FCU debit card number no later than Monday, August 7th to avoid missed or late payments.
- ☐ Download any statements or transaction history you'd like easily accessible.
- ☐ Activate your card on Monday, August 7th by giving us a call at [704.375.0183](tel:704.375.0183) (toll-free at 888.633.2628) or through Card Controls once enrolled in Skyla's Digital Banking.

CREDIT CARDHOLDER TO-DOS

- ☐ Download any statements or transaction history you would like readily available.
- ☐ Have a rewards credit card? Redeem your points by Friday, August 4th (*psst...* your unused points are still safe! They'll be converted onto your Skyla Visa Platinum Rewards account - just not immediately.)
- ☐ Activate your card on Monday, August 7th by giving us a call at [704.375.0183](tel:704.375.0183) (toll-free at 888.633.2628) or through Card Controls once enrolled in Skyla's Digital Banking.